



**NC RESA is required to provide per Federal and/or State and/or Board of Education guidelines:**

1. Centralized allocation of funds for special education programs and accountability for provision of FAPE for students with disabilities.
2. Centralized allocation of funds for internal charges (NCATS, duplicating, postage)
3. Budget management
4. Grant management
5. Countywide common calendar
6. Pupil accounting auditing
7. School Justice Partnership

**Services provided per the ISD plan and/or collaborative delivery models and/or Memorandum of Understanding (MOUs):**

1. Crisis planning and crisis communication consultation and assistance
2. Newaygo County Collaboration Consortium (NC<sup>3</sup>)
3. Legislative liaison services
4. NC RESA Association of School Boards facilitation (NCASB)
5. Home schooling information source

**Services provided by NC RESA upon request:**

*Please check services requested for your district for the 2016-2017 school year.*

- Contracted business support
- Pupil accounting and auditing coordination and services
- Centralized staff directory
- Shared business management
- Shared Director of Operations between NC RESA and Fremont Public Schools
- Shared Maintenance personnel between NC RESA and Fremont Public Schools
- Shared resources of equipment and furniture with local districts and local parochial schools
- Cooperative purchasing of supplies utilizing MI DEAL, HPS, NJPA, BID SYNC, US COMMUNITIES
- Cooperative purchasing of utilities through MISEC
- Shared maintenance labor pool countywide
- Cooperatively bid custodial/snow removal
- Areas of cooperation with local DPW/Safety: road salt storage, sewer drain clean out, grounds equipment swap, utilization of bleachers for community city run events, utilization of facilities/grounds for community city run events
- Michigan Rehabilitative Services
- Countywide Superintendents' committee coordination
- State Continuing Education Clock Hours (SCECHs/formerly known as SB-CEUs) program approval and administration for county
- College Advising Corp
- AESOP Substitute System (PESG)
- Livescan Clearinghouse for Substitute Teachers
- Countywide school mail delivery
- Eldex: Business Analysis Software
- 22i Technology Consortium (TRIG Participation)

## SPECIAL EDUCATION SERVICES



### NC RESA is **required** to provide per Federal and/or State and/or Board of Education guidelines:

1. Monitor state performance indicators. Participate in focus monitoring process. Assist with corrective action plan.
2. Report and share the SSP data annually with administrators. Assist in improvement plans for indicators not reaching state performance targets. (Least restrictive environment, timely IEP's, disproportionality)
3. Operate low incidence programs, carryout ISD plan which states what programs and services we will provide.
4. Convene a parent advisory council
5. Provide a Transition Coordinator that assists local districts in providing transition services for age 14 and older
6. Provide a Special Education Director
7. Provide a Planner/Monitor for technical assistance
8. Support Michigan Department of Education Office of Sp Ed with formal special education complaints and assure due process
9. Maintain a central registry of Special Education Students with support from local special education secretaries
10. Special Education personnel approval request processing (i.e., TC credentials or temporary approvals)
11. Provide a central location for child find services (Outside referrals from agencies)
12. Maintenance of Effort planning, monitoring and forecasting
13. Ancillary staff to provide services in the LEA's
14. Convene a Transition Council

### Services **provided per** the ISD plan and/or collaborative delivery models and/or Memorandum of Understanding (MOUs):

1. Intensive Instructional Support program
2. Enterprise work based learning program
3. Coordination with LEA's and CTC for special education students
4. Coordination of Medicaid billing, acquisition of parent consent and physician authorization
5. Transition program for 18-26 year old students
6. Extended school year for ancillary services
7. Autism Summer Experience (based upon grant funding)
8. Augmentative and Assistive Technology consultation
9. Electronic countywide Individual Educational Plan (Illuminate)
10. Special Education form development & update (forms not in Illuminate, i.e. manifestation, determination, review)
11. Coordinate with MRS to provide vocational evaluations
12. Special education supervision/coordination

### Services provided by NC RESA **upon request**:

*Please check services requested for your district for the 2016-2017 school year.*

- Provide support with MDR process (suspension timelines, expulsion and manifestation determinations)
- Support accommodations and modifications for Special Ed students in Gen. Ed. classes
- Provide current knowledge and expertise from special education administrators (MARS, IDEA, caseload requirements etc.)
- Support LRE/ Inclusion/Co-Teaching Delivery Models in GE
- Provide support and training in behavior plans and functional behavior assessments
- Community Based Instruction model training and supports
- Professional Development
  - CPI training
  - IEP training
  - MI School Data training for special education teachers (i.e., OurSchoolData)
  - Special Education curriculum and best practices for teaching
  - Special Education Professional Learning Communities
  - Autism Curriculum training
  - Illuminate Training
  - Medicaid Training

**NC RESA LEARNING SERVICES (Achievement and Instruction)**



**NC RESA is required to provide per Federal and/or State and/or Board of Education guidelines:**

1. Dual Enrollment
2. NC RESA/Muskegon Area ISD Math & Science Center – All Math & Science work shared, lead and coordinated across two counties
3. Countywide grant writing
4. Parochial schools (K – 12) consultation
5. Gen-NET Online Learning
6. Common Core Standards/Content Expectations
7. 21f Training (expanded on-line learning)
8. Staff development coordination and services related to the county-wide student achievement work
9. School improvement consultation and planning
10. Truancy Officer and Referral Services

**Services provided per the ISD plan and/or collaborative delivery models and/or Memorandum of Understanding (MOUs):**

1. Academic Talented Youth Program (ATYP)
2. Lending Library with equipment and materials available for educational purposes
3. STEM Expo
4. College for Kids Summer Camps
5. Michigan College Access Network-Newaygo County (WE CAN!)
6. Early College Newaygo County (ECNC) partnership with Muskegon Community College
7. Middle School Exploratory Classes
8. CTE Math Academic Integration Program (Algebra II/Geometry)
9. Countywide Spelling Bee (Grades 4 – 8)
10. County-wide Professional Learning (IGOR, STAGES, etc.)
11. New teacher countywide induction/mentoring
12. Curriculum Management System (CMS)

**Services provided by NC RESA upon request:**

*Please check services requested for your district for the 2016-2017 school year.*

- Professional Development
- Coordination of Professional Development with the Muskegon Math/Science Center for math and science.

## INTERVENTION & PREVENTION SERVICES



### NC RESA is **required** to provide per Federal and/or State and/or Board of Education guidelines:

1. Child Find for birth to 3
2. Early On Services for birth to 3 with developmental delays
3. Building Bridges Great Start Readiness Program (GSRP) full inclusion program for 4 year olds
4. Consultation and collaboration services to support Head Start and private preschools
5. Homeless Liaison and school support services for students and families in transitional living
6. Great Start Collaborative
7. 504 Accommodations Process and Professional Development
8. Child Study/Student Intervention Process and Professional Development
9. Federal programs (Title) consultation

### Services **provided per** the ISD plan and/or collaborative delivery models and/or Memorandum of Understanding (MOUs):

1. Parents As Teachers (in-home parent education program for birth to age 5)
2. Tuition full inclusion preschool programs for 3 and 4 year olds
3. Great Parents/Great Start Educational Ready Kits for parents of birth to 3 year olds
4. Teen Leadership professional development and resources
5. Response to Intervention (RtI)/Multi-Tiered Systems of Support (MTSS) planning and professional development
6. Data support in CMS and Skyward for RtI and Instructional Management Report
7. Positive Behavior Support Consultant and professional development
8. Headway Substance Abuse Prevention Coalition provides support for suicide and substance abuse prevention programs
9. Health Prevention consultation
10. Early Intervention consultation for grades PK-12 through IDEA grant

### Services provided by NC RESA **upon request**:

*Please check services requested for your district for the 2016-2017 school year.*

1. Professional Development offerings
  - Mi PHY Training and Support
  - DIBELS Training
  - MTSS Training
  - Positive Behavior Support training
  - Fountas and Pinnell Leveled Literacy Intervention Training
  - Tier 2 and Tier 3 interventionists professional development



## **CAREER AND TECHNICAL EDUCATION SERVICES**

**NC RESA is required to provide per Federal and/or State and/or Board of Education guidelines:**

1. Career and technical education programming to 11<sup>th</sup>, 12<sup>th</sup>, and 13<sup>th</sup> year students in our region
2. Program Advisory Committees for each CTE program must meet a minimum of twice a year
3. Classification of Instructional Programs (CIP) self-review
4. Technical Review Assistance and Compliance (TRAC) State review
5. Delivery of State Curriculum for Career and Technical Education programs
6. Quality programs using Core Performance Indicators
7. Career and Technical Student Organization (CTSO) participation consisting of leadership training, community service, and student competition
8. Program specific work experiences
9. Perkins grant administered for funding of services, support, assistance, or accommodations to members of special populations
10. One-year follow-up survey of Career and Technical Education program completers
11. Parochial school and homeschool consultation and services

**Services provided per the ISD plan and/or collaborative delivery models and/or Memorandum of Understanding (MOUs):**

1. Direct, Transcribed, and Articulated Post-Secondary College Credit
2. Business Leaders of Tomorrow Early College Program (Baker College)
3. Occupational preparation for State licensing and certification through CTE programs (CNA, Cosmetology, NATEF, Residential Builders course)
4. NCCTC visits for 8<sup>th</sup> and 10<sup>th</sup> students
5. Scholarship opportunities and assistance
6. Career placement coordinator services to career-tech students
7. Career & Employability Skills support and training (Job Survivor, resumes, applications, personality assessments, etc.)
8. Conduct 3 and 5-year follow-up of Career-Tech students
9. Provide CTE special education transition coach services
10. Experiential service projects, integrating academic, CTC skills and leadership training
11. Countywide First Tech Challenge and FIRST Robotics programs
12. Cooperative purchase of Career Cruising software
13. Outstanding Student Scholarships (up to \$9,000)
14. Coordinate FACF NCCTC Scholarships (up to \$30,000)
15. Future Farmers of America



**Services provided by NC RESA upon request:**

*Please check services requested for your district for the 2016-2017 school year.*

- Provide career and technical education Academic Credit Integration Program (4th Year Math Related; Visual, Performing & Applied Arts; On-Line Learning Experience)
- Provide Math Academic Integration Program (Algebra II/Geometry)
- Summer Enrichment Career Pathway Camps
- Lending Library available for career development education purposes
- K-12 NCCTC outreach opportunities (K-bird houses, 1<sup>st</sup> grade planters...)
- Provide Newaygo County student summer internships
- Provide support and training for Work-based Learning
- Host STEM Expo
- Host monthly Career-Tech Partnership meetings
- Attendance at parent teacher conferences, open houses, and student/parent orientations in local districts
- Professional Development
  - County counselors and social workers
  - Career Development (Career Cruising, EDPs, etc.)



**Services provided per the ISD plan and/or collaborative delivery models and/or Memorandum of Understanding (MOUs):**

**Fee-Based**

1. District support and availability of high speed wireless Internet to students, parents and educational partners In Newaygo County (Fee-Based)
2. County-wide Fiber Optic Network and Maintenance (Fee-Based)
3. WAN switch and router maintenance (Fee-Based)
4. Single Point Internet Purchasing for Internet Access (Fee-Based)
5. 4 digit dialing across the County of Newaygo (Fee-Based)
6. Domain registrations and renewals (Fee-Based)
7. Centralized student management system (Skyward) (Fee-Based)
8. NC RESA County-wide data warehouse platform (IGOR/Ourschooldata) consolidated with Kent ISD (Fee-Based)
9. Provide backup tech support services for emergencies (Fee-Based)

**Free**

1. Firewall Services
  - a. Botnet filtering; b. Malware hosts; c. Darknet Access lists
2. Techtalk – County-wide technology forum (Free)
3. Centralized domain name system (DNS) (Free)
4. Cisco Networking Academy – 2 years of classroom instruction (Free)
5. NC RESA professional development/Teacher in-service and technology training (Free)
6. System support for Skyward secretaries and staff (Free)
7. Software support for Skyward (student records: Special Education, Discipline, Grad Requirements, RTI, etc.) (Free)
8. Implementation of Illuminate including software support, improvements, import and exports from and to Skyward (Free)
9. Maintenance of M-Step, MAP, ACT/MME scores for data warehouse (IGOR/Ourschooldata) and Skyward (Free)
10. Maintenance for Medicaid submissions and demographic data (Free)
11. Manage STAGES (Employer Evaluation Management Tool) and Go Solutions (Medicaid) (Free)
12. Managing attendance reporting for county-wide truancy (Free)
13. Management of CTEIS (Vocational related courses and data)
14. MSDS data submission support (Free)
15. Support for the expanded reporting for the Office of Civil Rights (CRDC) (Free)
16. Teacher Student Data Linkage (TSDL) training-counseling staff, MSDS contacts, building secretaries (Free)
17. Technology consulting (Free)
18. Coordination of reduced pricing/group purchases on software.
19. Participation in the TRIG grant management- helps with discounts in hardware and software, the connection to the State-wide Fiber Network (MISEN)
20. Custom Programming
  - a. Student account sync: Skyward to Active directory Automation
  - b. Student account sync: Skyward to Meal Magic Export
  - c. Export parsing” systems compatibility (IGOR, MSDS, AD, etc.)

**Services provided by NC RESA upon request:**

*Please check services requested for your district for the 2016-17 school year.*

NC RESA tech support services are bundled into fee-based and free value added services.

**Fee Based and Free Value Added Services**

**Internet Services:**

Primary Fee-Based Service

- Internet bandwidth



Free Value Added Services

- Firewall Mgmt, DNS Mgmt, Intrusion Prevention, IP Addressing, Blacklisting

**WAN Services:**

Primary Fee-Based Service

- Fiber maintenance

Free Value Added Services

- Fiber provisioning, maintenance, routing, lease management, MISDIG, emergency fiber repair, MISEN

**Data Management:**

Primary Fee-Based Service

- Skyward Student Management

Free Value Added Services

- Training and support for MSDS, CRDC, Go Solutions, Illuminate, OurSchoolData exports, MSTEP, MAP, and coordinated purchasing (Skylert, etc)

**Other Fee Based Services Available Upon Request**

- Cisco Networking Academy (for your tech staff)
- Coordinated Purchasing
- TRIG
- Video Security Camera Systems Support

**Infrastructure Support:**

Support for remotely administered infrastructure, including domain organization, automation, and scripting.

Scope of Work: **Windows Server Services, Active Directory, Group Policies, Software Deployment, Network Scripting, VLAN, Subnet, Routing, Traffic Inspection.**

**Backup Services and Retention:**

Support and operation of Windows Server backups, including co-location space in a secure and remote located data center, maintained in the event of disaster.

Scope of Work: **Off-Site Co-Location in Fremont, Backup Configuration, Backup Monitoring, Restoration Support**

**Application and Security Updates:**

Maintenance of common workstation software updates and security fixes addressing the latest virus, malware, and ransomware threats. Includes IBM Endpoint Manager Client Licensing.

Scope of Work: **Windows Security Updates, Flash, Java, Chrome, Anti-Virus Updates, Helpdesk Management Software, Remote Control Tools, Domain Inventory**

**Telephony Support:**

Support for phone related configuration and troubleshooting.

Scope of Work: **Move/Add/Change, Call Routing, Programming, Vendor Management, 4 digit dialing, call tracking**

**General Tech Support:**

Support for onsite labor per request.

Scope of Work: **Onsite Labor, Helpdesk**